

## **APPENDIX T**

### **CALIFORNIA MEDI-CAL MCO UTILIZATION REPORTS**

**STATEWIDE 2-PLAN MODEL COUNTIES**  
**1996 AMBULATORY VISITS REPORTED FOR AFDC MEMBERS <sup>(c)</sup>**  
**Various 1996 Start Dates (See Appendix A)**

		OUTPATIENT VISITS		EMERGENCY ROOM VISITS		AMBULATORY SURGERY/PROCEDURE ENCOUNTERS	
AGE GROUP	AVERAGE NUMBER OF MEMBERS PER MONTH	TOTAL VISITS	VISITS PER 1000 MEMBERS <sup>(a)</sup>	TOTAL VISITS	VISITS PER 1000 MEMBERS	TOTAL SURGERY/PROCEDURES	AMB/SURGERIES PROCEDURES PER 1000 MEMBERS
<1	630	12,886	1,704	5,504	728	180	24
01-04	3,872	43,985	947	17,131	369	976	21
05-09	4,301	26,492	513	9,734	189	568	11
10-14	4,024	16,810	463	7,209	199	408	11
15 – 19	2,341	13,987	498	10,503	374	429	15
20 – 44	5,439	62,820	962	40,924	627	2,684	41
45 – 64	668	11,276	1,407	3,154	393	431	54
65+	3	57	1,583	0	0	2	56
TOTAL	20,277	188,313	774	94,159	387	5,678	23

(a) Visits per 1,000 Members = (Total Visits/Avg. # of Members)/Months of Plan Operation x 1,000

(b) The 1995 Fee for Service (FFS) data: Avg. of Mos. = Jan/May/Sep 1995; sample = 5%; beneficiaries = AFDC aid categories as used in 1995 as calculated by the Medical Care Statistics.

(c) AFDC = Aid to Families with Dependent Children. [This program was replaced by TANF = Temporary Assistance for Needy Families in 1998.]

Calculations are based on the Health Plan Employer Data & Information Set (HEDIS) utilization measures for ambulatory care. See HEDIS Tables Series 5.

Note: The Data Scan System includes 1996 reported services through March 31, 1998, at the time this report was created.

Includes Medi-Cal Fee-for-Service (FFS) and capitated services associated with a plan member. See Appendix A.

**ALAMEDA COUNTY  
BLUE CROSS OF CALIFORNIA  
1996 AMBULATORY VISITS REPORTED  
Plan Start Date: July 1, 1996**

		OUTPATIENT VISITS		EMERGENCY ROOM VISITS		AMBULATORY SURGERY/PROCEDURE ENCOUNTERS	
AGE GROUP	AVERAGE NUMBER OF MEMBERS PER MONTH	TOTAL VISITS	VISITS PER 1000 MEMBERS <sup>(a)</sup>	TOTAL VISITS	VISITS PER 1000 MEMBERS	TOTAL SURGERY/PROCEDURES	AMB/SURGERIES PROCEDURES PER 1000 MEMBERS
<1		851		357		28	
01-04		2,130		856		127	
05-09		1,395		505		74	
10-14		901		305		40	
15 – 19		583		333		42	
20 – 44		2,861		1,431		234	
45 – 64		588		138		25	
65+		0		0		0	
TOTAL	8,539	9,309	182	3,925	77	570	11

1995 FEE FOR SERVICE – VISITS PER 1000 MEMBERS:							
	OUTPATIENT VISITS		EMERGENCY ROOM VISITS		AMB/SURG ENCOUNTERS		
BASED ON A 5% SAMPLE <sup>(b)</sup>		278		30			7

(a) Visits per 1,000 Members = (Total Visits/Avg. # of Members)/Months of Plan Operation x 1,000

(b) The 1995 Fee for Service (FFS) data: Avg. of Mos. = Jan/May/Sep 1995; sample = 5%; beneficiaries = AFDC aid categories as used in 1995 as calculated by the Medical Care Statistics.

Calculations are based on the Health Plan Employer Data & Information Set (HEDIS) utilization measures for ambulatory care. See HEDIS Tables Series 5.

Note: The Data Scan System includes 1996 reported services through March 31, 1998, at the time this report was created.

Includes Medi-Cal Fee-for-Service (FFS) and capitated services associated with a plan member.

The average monthly membership is calculated from the Managed Care Capitation Summary Report, which includes retroactive adjustment of eligibility.

See Appendix A.